

Flight tickets and bookings	Price € incl. VAT	Price € excl. VAT
Domestic	34,10	27,50
Scandinavia and Baltic Countries		37,50
Europe		47,50
Other destinations		67,50
Internal flights		37,50
Other booking services		
Hotel booking per room	12,40	10,00
Rental car	12,40	10,00
Ferry booking per person	18,60	15,00
Other booking services (land transfers etc.)	31,00	25,00
Other services		
Voucher or invoice for hotels and rental cars, extra fee	31,00	25,00
Changes (before and after ticketing)	31,00 (domestic services and flights)	25,00
Cancellation (before and after ticketing)	18,60 (domestic services and flights)	15,00
Sending an additional invoice copy or invoice on paper, subsequent invoice on additional services, invoice for a third party, invoice corrections	18,60	15,00
Insurance certificates and other documents	31,00	25,00
Ticket delivery by mail	12,40	10,00
Ticket delivery by express mail, courier service, registered or express shipment	31,00	25,00
Other supplementary services chosen by the customer are priced separately.		

The service fees are charged per product and per traveller. The VAT on the product depends on the tax rate of the product.

The service fees do not include costs by a third party. Any service and change costs by a third party (e.g. consulates, hotels, travel service providers etc.) as well as possible communications, delivery and banking costs are charged. Service fees are not refundable. Travel reimbursements of under EUR 5 are not applicable.